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TRANSMITTAL FORM

(to be used for all correspondence after initial filing)

Total Number of Pages in This Submission 11

Application Number 09/892,736

Filing Date June 28, 2001

First Named Inventor Smith et al.

Art Unit 2152

Examiner Name D. Chankong

Attorney Docket Number 20009.0060US01 (BS00-106)

ENCLOSURES (Check all that apply)

- Fee Transmittal Form
- Fee Attached
- Amendment/Reply
 - After Final
 - Affidavits/declaration(s)
- Extension of Time Request
- Express Abandonment Request
- Information Disclosure Statement
- Certified Copy of Priority Document(s)
- Reply to Missing Parts/ Incomplete Application
 - Reply to Missing Parts under 37 CFR 1.52 or 1.53

- Drawing(s)
- Licensing-related Papers
- Petition
- Petition to Convert to a Provisional Application
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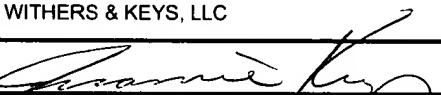
Remarks

- After Allowance Communication to TC
- Appeal Communication to Board of Appeals and Interferences
- Appeal Communication to TC (Appeal Notice, Brief, Reply Brief)
- Proprietary Information
- Status Letter
- Other Enclosure(s) (please identify below):

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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm Name WITHERS & KEYS, LLC

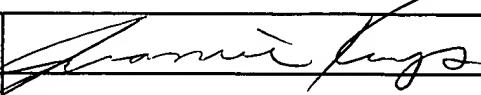
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Date December 28, 2004 Reg. No. 42,724

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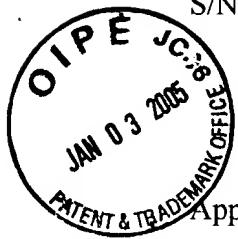
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S/N 09/892,736

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Title: TECHNICIAN INTRANET ACCESS VIA SYSTEMS INTERFACE TO LEGACY SYSTEMS

CERTIFICATE UNDER 37 CFR 1.8:

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By: Jeramie J. Keys
Name: Jeramie J. Keys

AMENDMENT AND RESPONSE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This communication is responsive to the Office Action mailed on Sept. 30, 2004. Amendments to the claims begin on page 2. Remarks begin on page 8.